

Bafang Go APP Instructions for Use



Change Record

Revision	Date	Description	Author
V1.0	2025.03.30	First edition	Li Guangxu
V1.1	2025.08.18	Added special features to the display	Li Guangxu
V2.0	2025.10.10	Mid-term revision	Li Guangxu

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1. Introduction

1.1. Preface

The manual is prepared for users of Bafang Go, which is independently developed by Bafang.

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Reading advice: Enterprise end users should read the entire manual, and others can use it as a reference for understanding and using the app. The screenshots in the manual are used for reference only, and the actual interfaces may vary for improvement without notice.

1.2. Product Function Introduction

Bafang Go integrates the smart cycling protocol and functions developed by Bafang. The brand-new design and smart cycling development can comprehensively control the smart cycling components self-developed by our company. It can conveniently and quickly realize the operations of viewing the eBike status and riding track. In addition, a navigation system is provided to help users find the riding destination and the optimal route.

Personalized ride modes: To get a diverse riding experience, the user can set riding parameters of different ride modes.

Map navigation: Users can realize route guidance through the built-in navigation map of the app.

Virtual HMI: Two modes, vertical screen & horizontal screen. Information display: navigation route information, ride mode status, headlight status, real-time speed, and so on. Navigation voice can be set to off or on by the user.

Ride activity record: Includes 3 modules, "Overview", "Stats", and "Charts".

Third-party data synchronization: The app supports Strava platform docking, and will automatically synchronize the ride activity record to the associated Strava account after riding.

1.3. Downloading and Installation

Apple:



Fig 1-1 App Store

Android:



Fig 1-2 Official Google Play Channels



Fig 1-3 Official China Channels

2. Login Function

2.1. Log in

To log in, enter the e-mail and password and check the box to agree to the "User Agreement" and "Privacy Policy".

1. Enter your Email, Password, and Verification Code.
2. Review the User Agreement and Privacy Policy, then select the checkbox to confirm.
3. Click the Login / Register button.

NOTICE:

This button logs in existing users and registers/logs in new users.

4. After a successful login:
 - Existing users will be directed to the home page.
 - New users will be prompted to connect eBike.

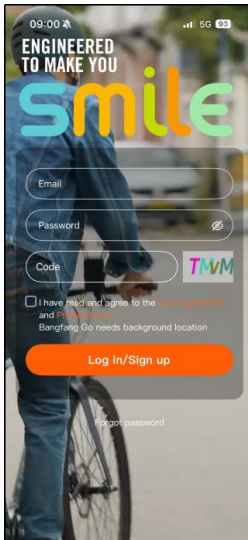


Fig 2-1

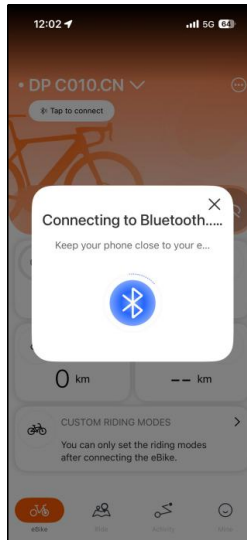


Fig 2-2

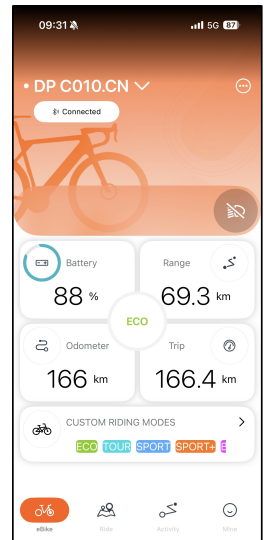


Fig 2-3

2.2. eBike Connection

1. Turn on the Bluetooth of your phone. Tap "eBikes". (Figure 2-4)
2. Select the eBike you want to connect and tap "Connect". (Figure 2-5)

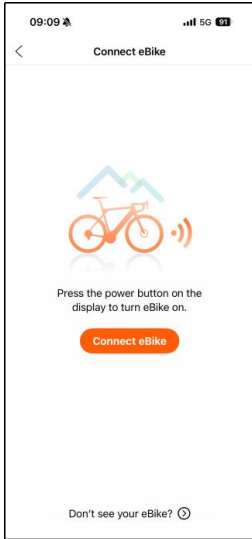


Fig 2-4

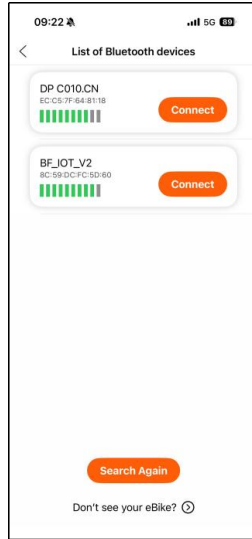


Fig 2-5

3. Configure system settings, including units, time format, and auto-off time. (Figure 2-6)
4. Tap "Save" to proceed to the Home screen. Figure 2-7

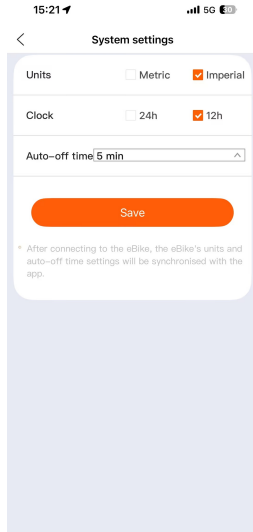


Fig 2-6

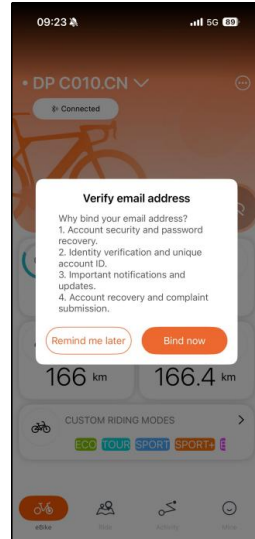
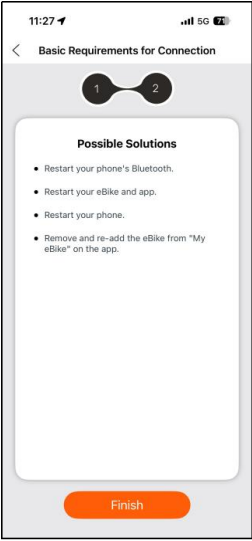
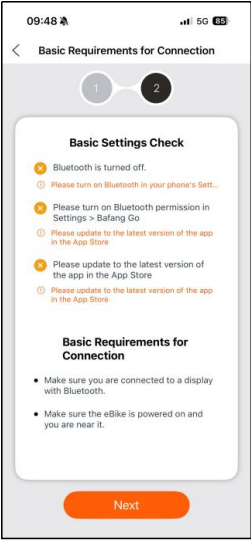
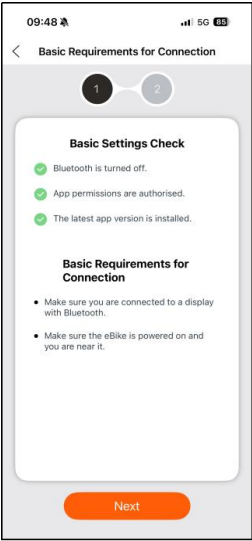
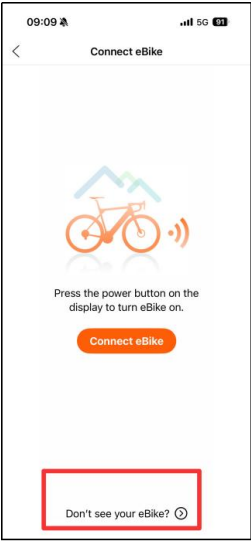


Fig 2-7

5. Upon entering the Home screen, a prompt for email verification will appear. This is used for password recovery. You can choose "Remind Me Later" or "Bind Now". For detailed instructions, please refer to Email Verification.
6. If the connection fails, perform the following checks as shown:



2.3. Forgot the Password

If you forgot the password, to reset it, follow the steps below:

1. Navigate to the login page, and tap "Forgot Password?" in the bottom-right corner.
2. Enter your email to get the verification code. Enter your new password, and enter the password again to confirm.

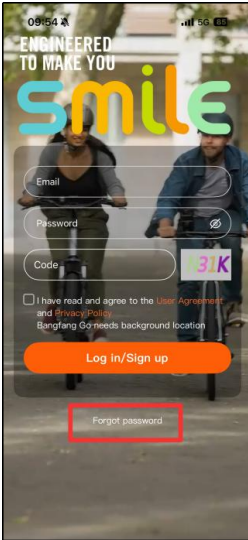


Fig 2-8

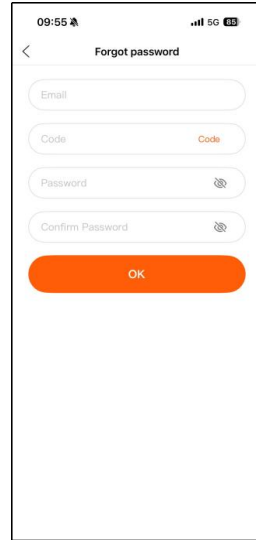


Fig 2-9

3. eBike

The home page is shown in Figure 3-1

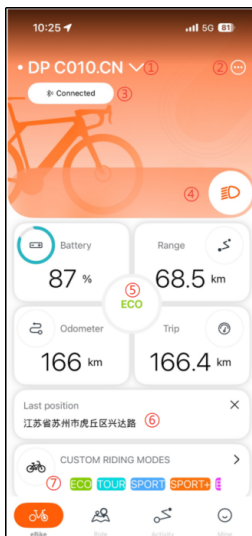


Fig 3-1

- ebike Switch
- eBike Information
- Bluetooth Connection Status
- Headlight Status
- Status (Configurable)
- Parking Location (Navigate to find eBike)
- Ride Mode

4. Ride with Bafang Go

4.1. Riding Page Overview



Fig 4-1

1. Search for your destination..
2. Bookmark route.
3. Tap the toggling layer icon to switch map layers.
4. Go back to your current location on the map.
5. Current location.



4.2. Route Preview and Editing

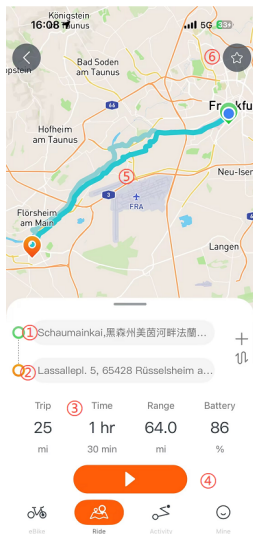


Fig 4-2

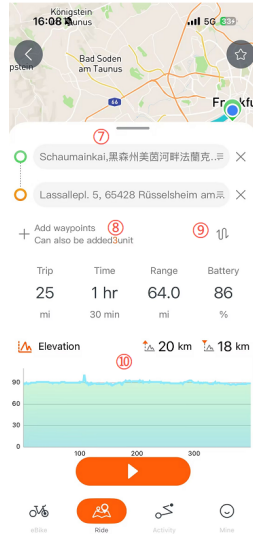


Fig 4-3

Go to the preview page after selecting the start and end points.

- 1. Start point of the ride
- 2. End point of the ride
- 3. Ride data about the ride distance, time, Range, and battery level.
- 4. Start ride button
- 5. Ride route map
- 6. Bookmark Route
- 7. Tap to access the Route Editing page Figure 4-3 .
- 8. Tap the “+” to search for and add a waypoint. Alternatively, long-press on the map to directly add a waypoint.
- 9. Swap start and end points.
- 10. Elevation change of the ride activity.

4.3. Ride

4.3.1. Map Navigation

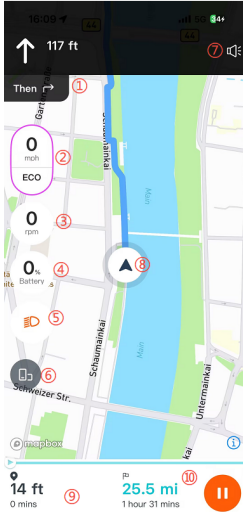


Fig 4-4

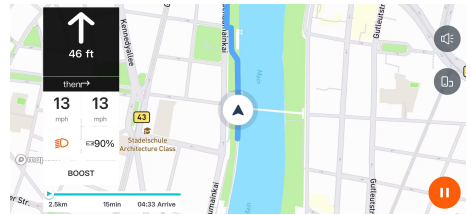


Fig 4-5

Tap the start button to go to the map navigation page.

1. Direction guidance
2. Current speed and ride mode
3. Cadence
4. eBike battery level
5. Headlight state
6. Switch between landscape and vertical modes.
7. Turn on/off navigation voice
8. Ride route
9. Bottom bar: elevation, ride time, distance to the end point, and time to reach.
10. End your ride

4.3.2. Ride Mode



Fig 4-6



Fig 4-7

Swipe left from the previous screen to open the real-time speed dashboard. This screen can be viewed in either landscape or portrait mode. The color of the dashboard changes based on the selected gear level.

4.3.3. Speed and Cadence



Fig 4-8



Fig 4-9

Swipe left from the previous screen to access the real-time dashboard. This screen displays your speed, cadence, and power output. This screen can be viewed in either landscape or portrait mode. The color of the dashboard changes based on the selected gear level.

4.3.4. Calories

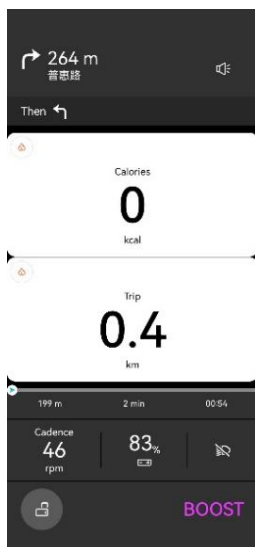


Fig 4-10

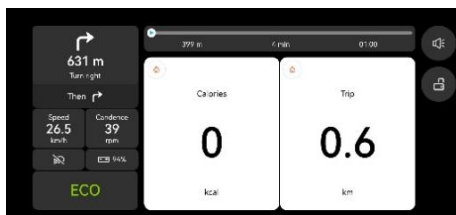


Fig 4-11

To go to the page, swipe left from the previous page. On this page, the user can view calories burned and trip.

4.3.5. Heart Rate

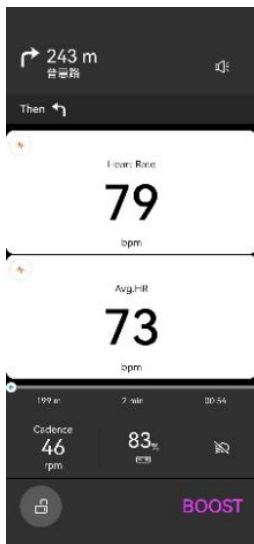


Fig 4-12

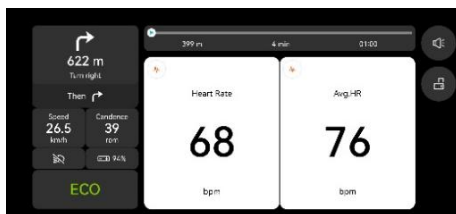


Fig 4-13

Swipe left from the previous screen to view the real-time heart rate and average heart rate.



4.3.6. Speed Curve

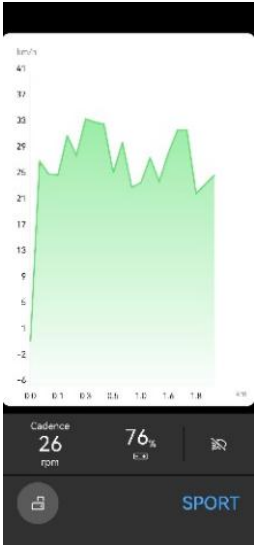


Fig 4-14

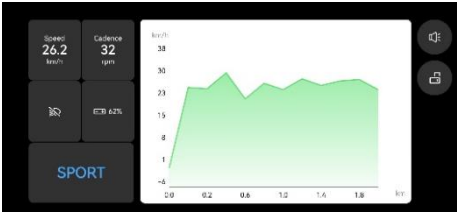


Fig 4-15

Swipe left from the previous screen to view the speed curve.

4.3.7. Elevation Curve

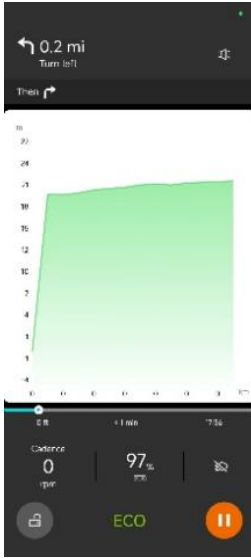


Fig 4-16

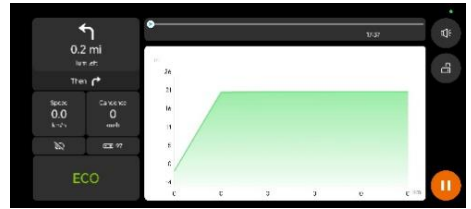


Fig 4-17

Swipe left from the previous screen to view the elevation curve.

4.4. Navigation Mapping

During navigation, supported products will automatically project map information onto their display. Supported models include:

- DP C010.CN
- DP C245.CN

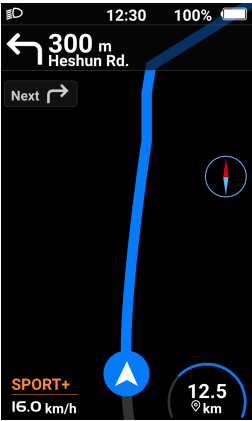


Fig 4-18

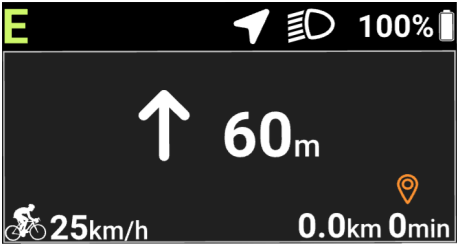


Fig 4-19

5. Ride Activity Record

On this list, riding activity records can be viewed. Each record shows the name, trip, time consumed, elevation, time added, and route thumbnail.

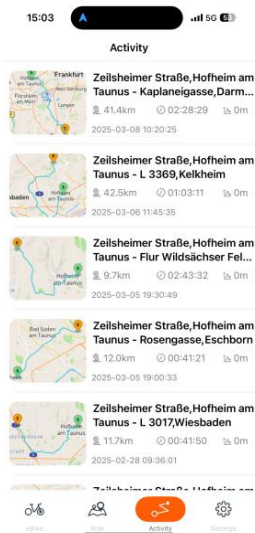


Fig 5-1

5.1. Ride Details

Tap the record to view the details.

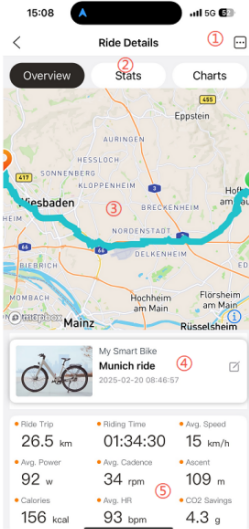


Fig 5-2

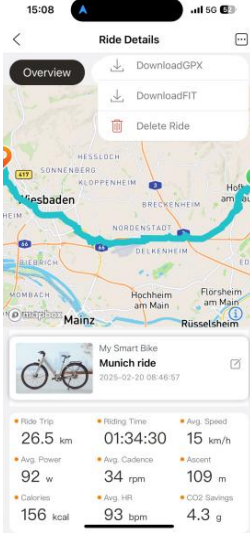


Fig 5-3

Overview page

- 1. Tap the icon to download GPX, FIT, or delete the activity.
- 2. Switch different pages to view the overview data, statistic data, or charts.
- 3. Route thumbnail
- 4. Time added, activity name, your eBike name, and photo.
- 5. This page includes ride distance, time consumed, average speed, average cadence, elevation, calories burned, CO2 Saved.

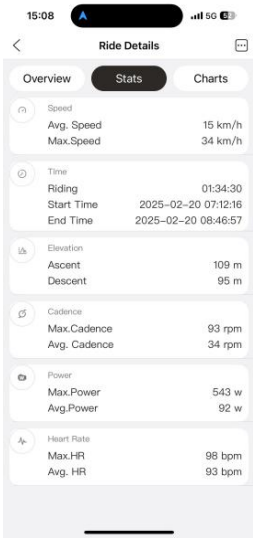


Fig 5-4

Static data page includes:

1. Speed: average speed, maximum speed
2. Time: Riding time, start time, end time
3. Elevation: Ascent, descent
4. Cadence: average cadence, maximum cadence
5. Power: average power, maximum power



Fig 5-5

Charts page includes:

- Speed curve: speed curve, average speed, and the speed range. (0 is not included in the statistics.)
- Cadence curve: cadence curve, average cadence, and the cadence range. (0 is not included in the statistics.)
- Power curve: power curve, average power, and the power range. (0 is not included in the statistics.)
- Elevation curve: elevation curve, ascent height, and descent height



Fig 5-6

6. Mine

6.1. User Information

Name, profile photo, and password can be modified on this page.

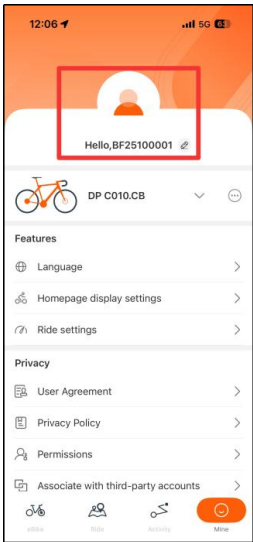


Fig 6-1

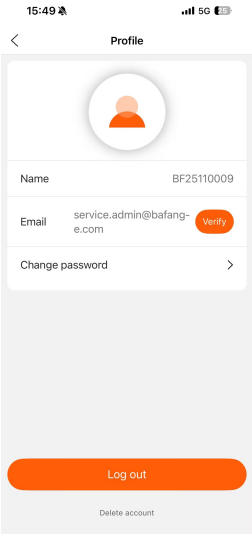


Fig 6-2

6.1.1. Email Verification

1. Tap "Verify"
2. Enter the verification code you received in your email, and then tap Submit.

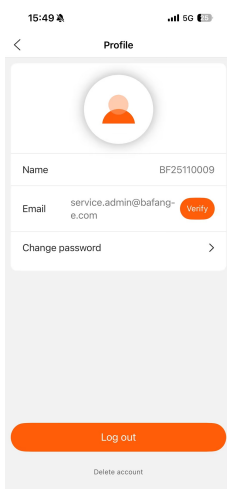


Fig 6-3

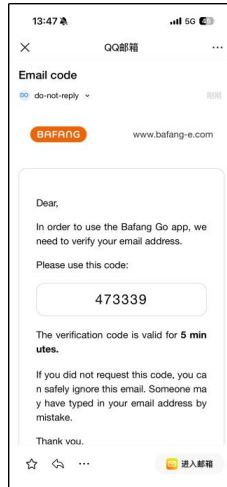


Fig 6-4

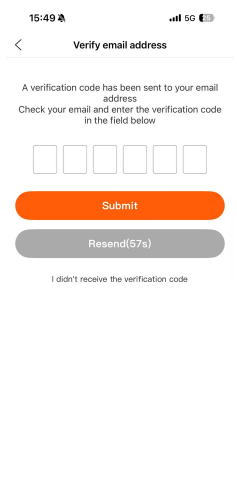


Fig 6-5

6.1.2. Change Password

1. Tap "Change Password".
2. Enter your current password.
3. Enter the new password.
4. Re-enter the new password to confirm.
5. Tap "OK" to save the change.

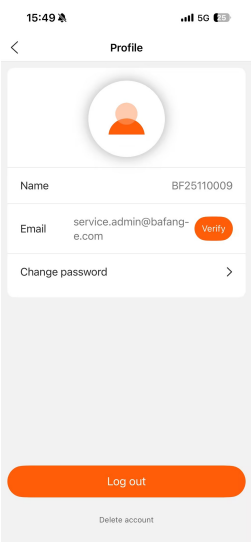


Fig 6-6

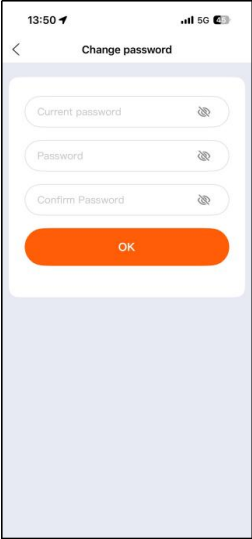


Fig 6-7

6.1.3. Logging Out / Deleting Your Account

1. Log Out: Tap Log Out, then Confirm.
2. Delete Account: Tap Delete Account, then Confirm Deletion.

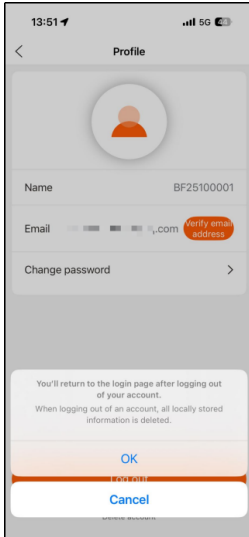


Fig 6-8

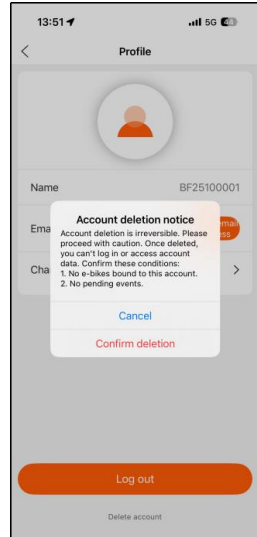


Fig 6-9

6.2. eBike Information

6.2.1. Adding a New eBike

1. Tap the vehicle list dropdown icon (Figure 6-10).
2. Tap the Add Vehicle icon in the upper-right corner (Figure 6-11).
3. Tap "Connect eBike" to initiate a Bluetooth scan (Figure 6-12).
4. Select the Bluetooth to connect (Figure 6-13).
5. Set the system information, and then tap "Save" (Figure 6-14).
6. Upon a successful connection, you will be automatically taken to the Mine page (Figure 6-15).

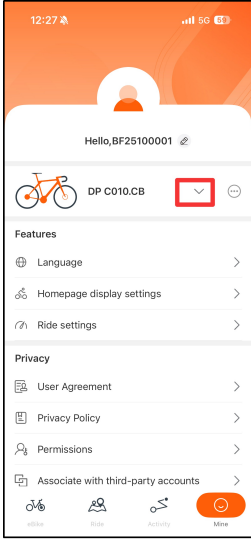


Fig 6-10

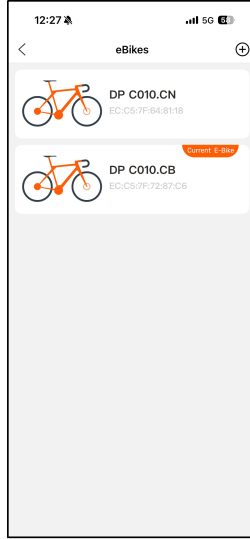


Fig 6-1 1

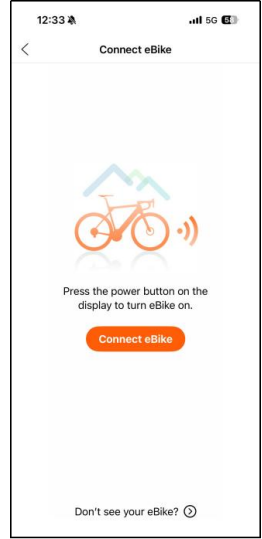


Fig 6-12

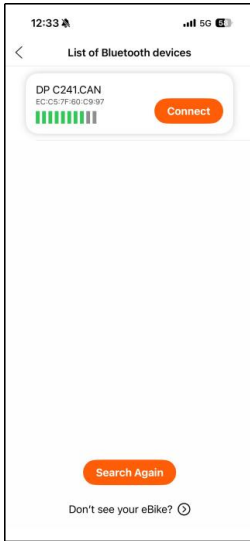


Fig 6-13

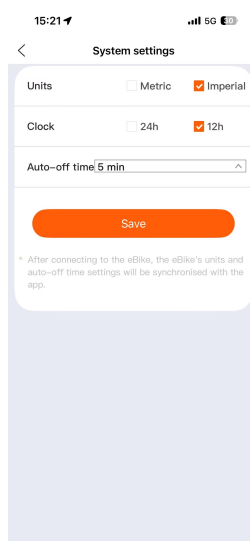


Fig 6-14

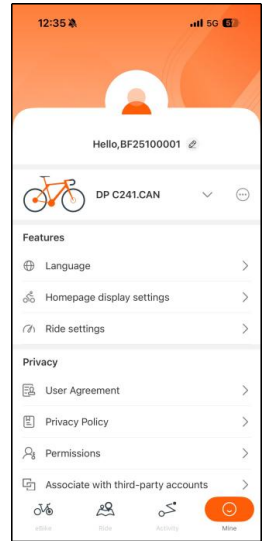


Fig 6-15

6.2.2. Switching eBikes

1. Tap the list dropdown icon (Figure 6-16).
2. Select the vehicle you wish to switch to (Figure 6-17).
3. Confirm your selection (Figure 6-18).

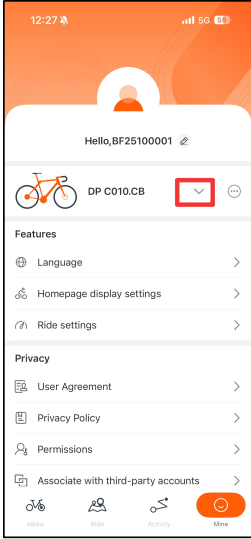


Fig 6-16

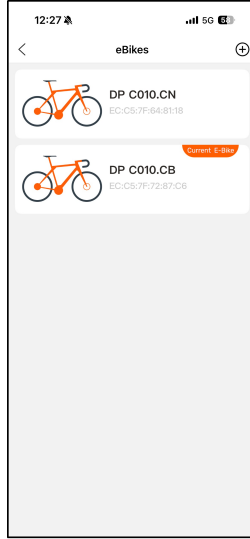


Fig 6-17

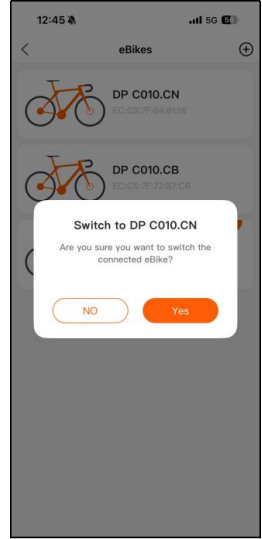


Fig 6-18

6.2.3. eBike Details

Tap the eBike details icon to open the eBike information page.

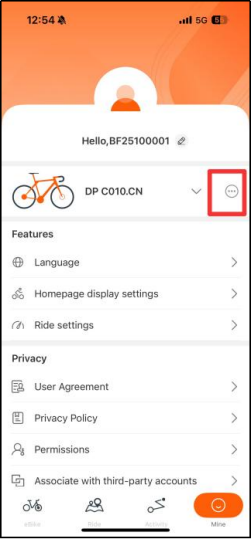


Fig 6-19

1. You can upload your eBike photo and change the name.

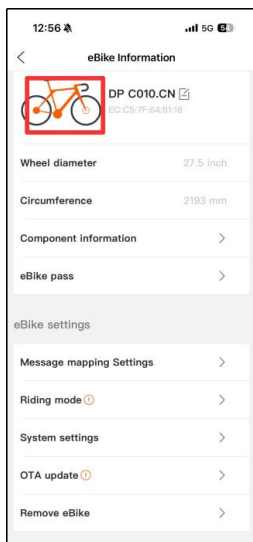


Fig 6-20

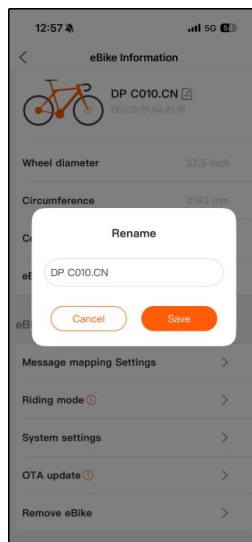


Fig 6-21

2. you can view the wheel diameter and circumference, as well as component information for the display, controller, and battery.

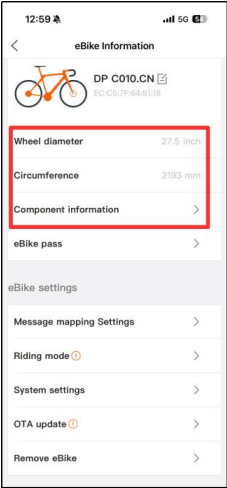


Fig 6-22

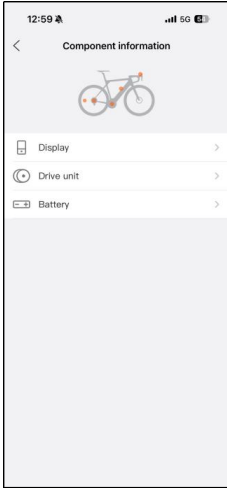


Fig 6-23



Fig 6-24

3. eBike pass

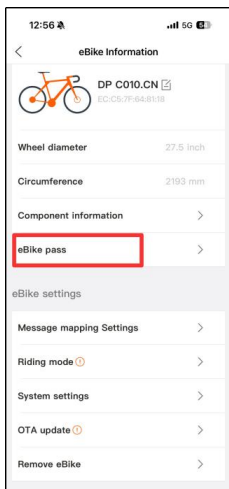


Fig 6-25

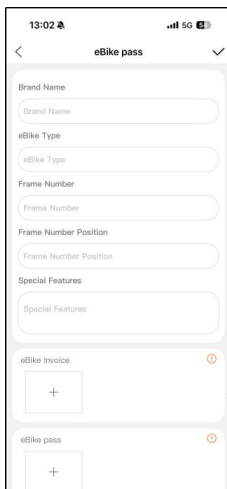


Fig 6-26

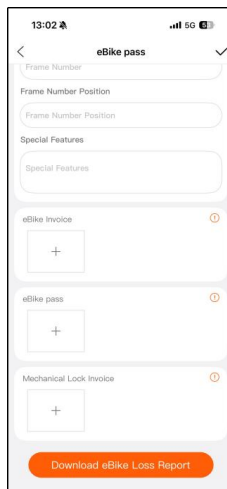


Fig 6-27

Enter the brand name, type, frame number, etc. to generate an eBike passport, which can be used to generate a loss report.

4. Riding mode



Fig 6-28

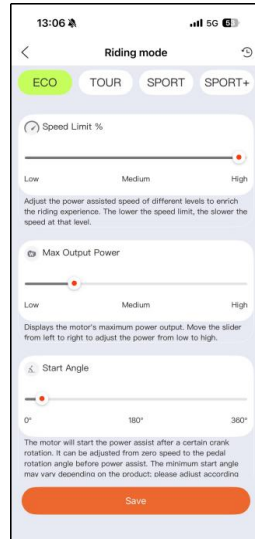


Fig 6-29

Parameters of different ride modes can be set by the user according to the user's habits, including speed limit, maximum output power, start angle, and start acceleration. Tap the icon in the upper-right corner to restore the default settings..

5. System settings

- Unit setting: Supports switching between metric and imperial units.
- Time format: Supports switching between 24h and 12h.
- Auto-off time can be set by the user.

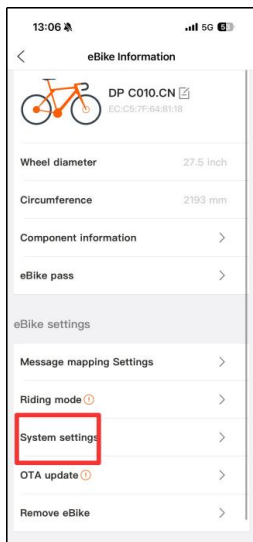


Fig 6-30

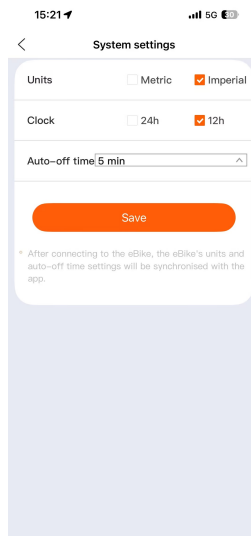


Fig 6-31

6. OTA update

The app will notify you of new software updates. Tap Update to start. If an upgrade fails, restart the eBike and try again.

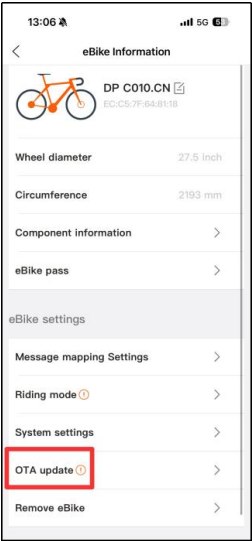


Fig 6-32

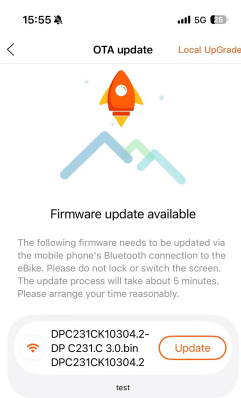


Fig 6-33

7. Remove the eBike

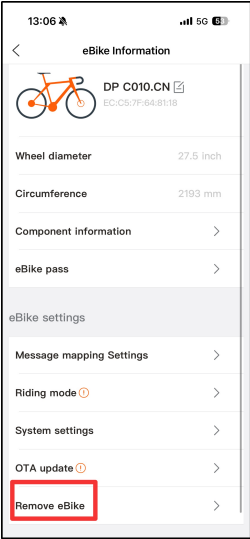


Fig 6-34

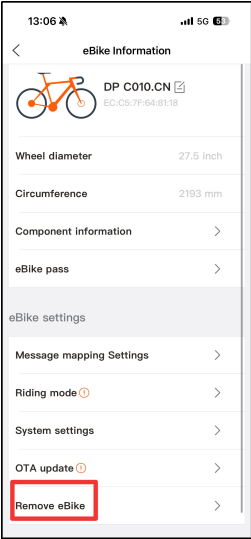


Fig 6-35

To unbind the eBike, tap "Remove".

8. Message Mapping Settings

The message mapping feature is supported on select displays, such as the DP C010.CN.

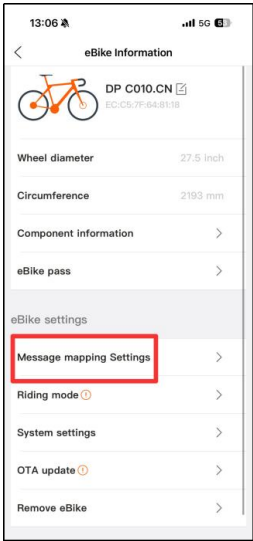


Fig 6-36

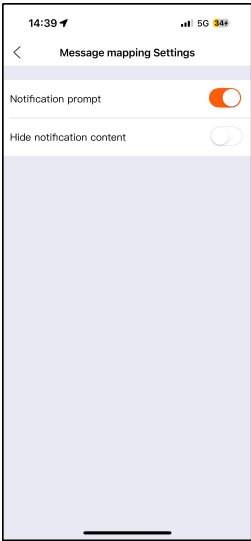


Fig 6-37

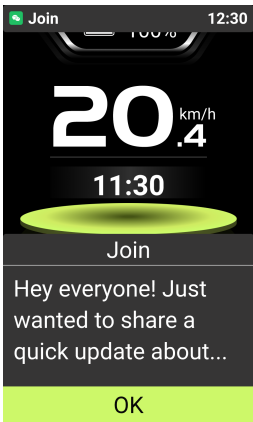


Fig 6-38

This feature allows the display to show notifications from the following apps and services:

- Phone Calls & SMS
- Weather
- WeChat & WeChat Work
- WhatsApp
- Snapchat
- FaceTime
- Telegram
- Viber

7. Features

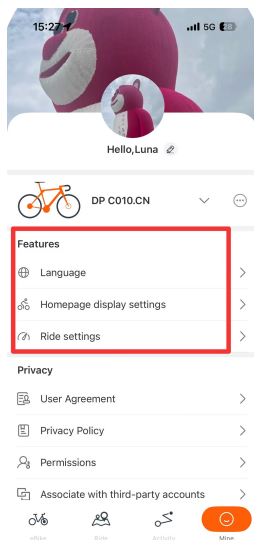


Fig 7-1

1. Language Switching

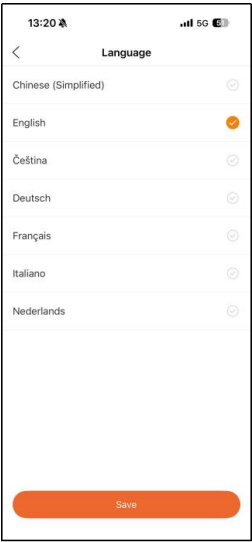


Fig 7-2

Supported languages: Chinese, English, Czech, German, French, Italian, and Dutch.

2. Home Page Data Display Settings

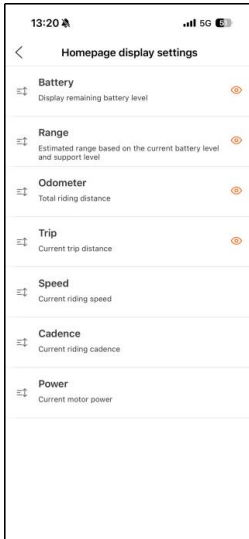


Fig 7-3

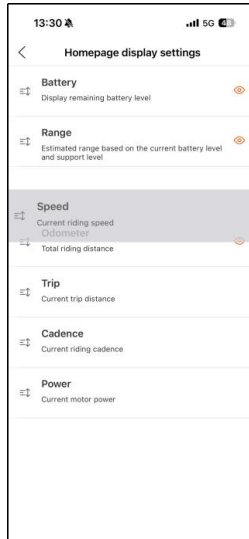


Fig 7-4

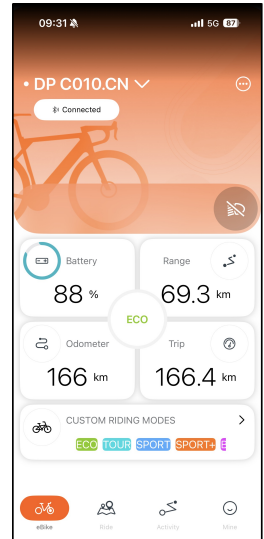


Fig 7-5

You can select 4 out of the 7 available metrics by dragging and dropping them into position. Available metrics include:

- Battery Level
- Remaining Range
- Total Distance (Odometer)
- Trip Distance
- Speed
- Cadence
- Power

3. Riding Settings

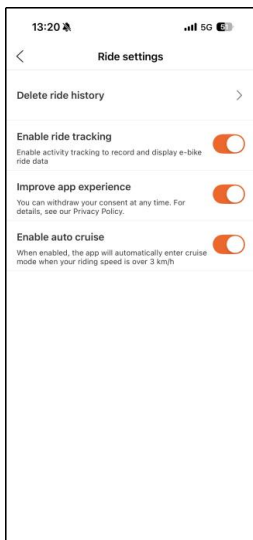


Fig 7-6

This section includes the following options:

- Delete Ride History
- Enable Ride Tracking
- Help Improve the App Experience
- Enable Auto-Cruise

8. Privacy

Access the User Agreement, Privacy Policy, and manage authorizations and linked third-party accounts. Strava integration is supported and requires user permission to sync data.

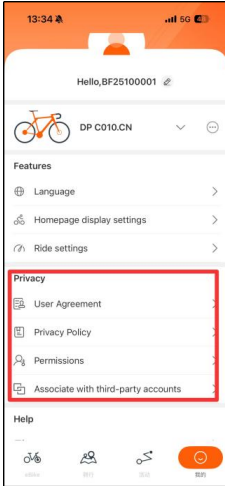


Fig 8-1

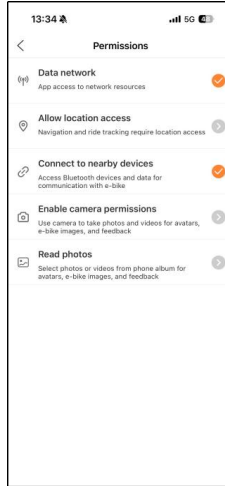


Fig 8-2

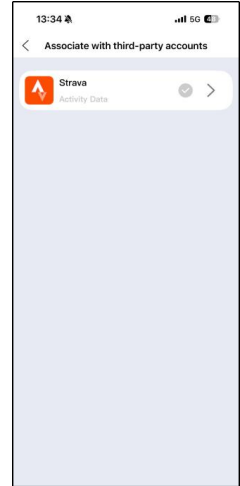


Fig 8-3

9. Help

This section includes the following options:

- User Feedback
- About Bafang
- App Update

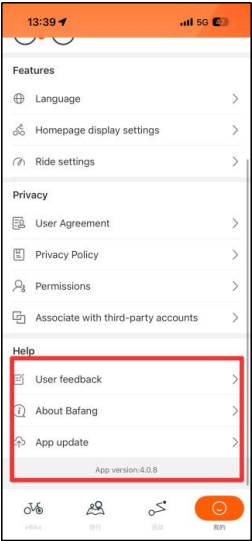


Fig 9-1

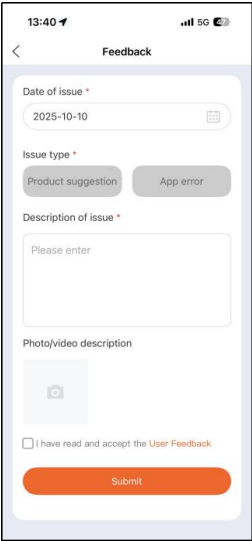


Fig 9-2

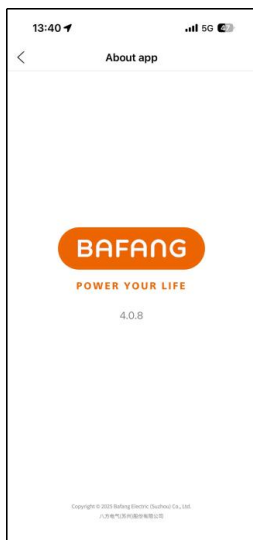


Fig 9-3

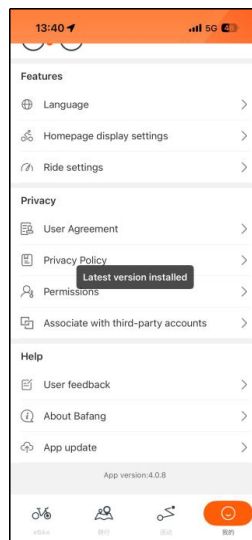


Fig 9-4

10. Technical Support

Email

service.admin@bafang-e.com

Technical Support Required

To ensure swift resolution, please assist us by including:

1. **Scenario:** Could you walk us through what you were doing when the issue occurred?
(For example, an abnormality occurs when using functions such as "OTA Update" and "Riding Mode Setting").
2. **Version information:**
 - a. APP version number (can be viewed in the app [Settings-About APP]).
 - b. The software version number and hardware version number of the HMI and controller (usually marked on the component or you can view them on the eBike information page in the app).
3. **Phone information:**
 - a. The brand and model of the operating mobile phone (e.g. iPhone14 Pro, Huawei Mate50).
 - b. Mobile phone system version number (e.g. iOS 17.2, Android 14).
4. **Problem description:**
 - a. Explain the abnormality in detail (e.g. no response when tapping the button, error in data display).
 - b. If there is an error prompt, please provide the complete prompt content (screenshot or text description).

We will prioritize your request upon email receipt. To ensure seamless communication, we kindly suggest providing a contact number or backup email address for any urgent follow-up that may be required.

The BAFANG logo consists of the word "BAFANG" in a bold, white, sans-serif font, centered within an orange rounded rectangle.

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